

SECTOR PROFILE

Wholesale Trade and Retail Trade

Top 3 Soft Skills

Communication skills: Communication skills (also referred to as interpersonal communication skills) typically include: the ability to share ideas clearly and effectively, good listening abilities, and nonverbal communication skills such as eye contact and body language.

Detail oriented: Detail oriented individuals pay careful attention to all aspects of a given task, ensuring that nothing is overlooked and that all components of the task are properly completed. Such individuals work through each project carefully and methodically.

Team player: A good team player in the workplace is someone who listens to and engages with the ideas of others; someone who is capable of working with others to complete a task, and can effectively resolve interpersonal conflicts when they arise.

Top 3 Jobs in Sector

Retail salespersons (6421): Retail salespersons sell, rent or lease a range of technical and non-technical goods and services directly to consumers. They are employed by stores and other retail businesses, as well as wholesale businesses that sell on a retail basis to the public. 90% of in-demand foundational skills are characterized as soft skills.

Retail sales supervisors (6211): Retail sales supervisors supervise and co-ordinate the activities of workers in the following unit groups: Retail salespersons (6421), cashiers (6611), store shelf stockers, clerks and order fillers (6622), and other sales related occupations (6623). They are employed by stores and other retail businesses, wholesale businesses that sell on a retail basis to the public, rental service establishments and businesses involved in door-to-door soliciting and telemarketing. 80% of in-demand foundational skills are characterized as soft skills.

Cashiers (6611): Cashiers operate cash registers, optical price scanners, computers or other equipment to record and accept payment for the purchase of goods, services and admissions. They are employed in stores, restaurants, theatres, recreational and sports establishments, currency exchange booths, government offices, business offices and other service, retail and wholesale establishments. 80% of in-demand foundational skills are characterized as soft skills.

